

BEFORE THE FORUM
FOR REDRESSAL OF CONSUMER GRIEVANCES
IN SOUTHERN POWER DISTRIBUTION COMPANY OF A.P LIMITED TIRUPATI

On this the 26th day of June 2018

C.G.No:07/2018-19/Ongole Circle

Present

Sri. A. Jagadeesh Chandra Rao
Sri. A. Sreenivasulu Reddy
Sri. D. Subba Rao
Sri. Dr. R. Surendra Kumar

Chairperson
Member (Finance)
Member (Technical)
Independent Member

Between

A.Prasad & Others,
D.No:7-327,
Desaipeta,
Boosam Vari Street,
Vetapalem,
Prakasam -Dist

Complainant

AND

1. AE/Vetapalem
2. ADE/Vetapalem
3. DE/Addanki

Respondents

ORDER

1. Complainant Sri A.Prasad and Others submitted a complaint in this Forum for removal of LT lines that are passing over their houses.
2. Respondent No. 1, 2 & 3 in their joint submission to the Forum submitted that electrical lines were removed on 25.03.2018 from the houses and alternate supply was arranged to consumers from the nearest lines.
3. Complainant when contacted by the Forum on 26.05.2018 at 12.05PM expressed his satisfaction for resolving his grievance.
4. Since the grievance of the complainant is resolved by the Respondents , accordingly the case is disposed off in favour of the complainant.

ESPATCHED
17F
20/6/18

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If aggrieved by this order, the complainant may represent to the Vidyut Ombudsman, Andhra Pradesh, and Flat No: 401, 4th Floor, Ashoka Chambers, Opposite to MLA Quarters, Adarsh Nagar, Hyderabad-500063, within 30 days from the date of receipt of this order.

This order is passed on this, the 26th day of June 2018.

Sd/- Member (Finance) Sd/- Member (Technical) Sd/- Independent Member Sd/ Chairperson

Forwarded By Orders



Secretary to the Forum

To

The Complainant

The Respondents

Copy to the General Manager/CSC/Corporate Office/ Tirupati for pursuance in this matter.

Copy to the Nodal Officer(Chief General Manager/Operation)/CGRF/APSPDCL/TPT

Copy Submitted to the Vidyut Ombudsman, Andhra Pradesh, Flat No:401, 4th Floor, Ashoka Chambers, Opposite to MLA Quarters, Adarsh Nagar, Hyderabad-500063.

Copy Submitted to the Secretary, APERC, 11-4-660, 4th Floor, Singareni Bhavan, Red Hills, Lakdikapool, Hyderabad- 500 004.